



**Annex 09**

**Pest Control Services**

**STATEMENT OF WORK**

**FOR**

**INTEGRATED LOGISTIC SUPPORT**

**AT**

**KANDAHAR AIRFIELD AFGHANISTAN**

**AIRPORT OF DEBARKATION**



**AMENDMENT RECORD**

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Attachment A. NATO-Furnished Equipment (NFE) List

Attachment B. NATO-Furnished Infrastructure (NFI) List

## **1. Scope**

- 1.1. This Annex to the Statement of Work (SOW) Main Body defines the Integrated Logistic Support (ILS) to be provided by the Contractor for Pest Control Services for the North Atlantic Treaty Organization (NATO) at Kandahar Airfield (KAF) Airport of Debarkation (APOD), Afghanistan.
- 1.2. This Annex is applicable to all NATO-funded and Contractor-provided activities and services required to support Pest Control Services at KAF.
- 1.3. These Pest Control Services are required to cover the current and future configuration of KAF. The Contractor shall provide and sustain such specific services as prescribed within this schedule of requirements in order to maintain, to an acceptable standard, such services to all NATO and International Partner Forces operating at KAF.

## **2. Applicable Documents**

- 2.1. In addition to guidance in the SOW Main Body the Contractor shall provide services in accordance with applicable and relevant direction found in:
  - 2.1.1. Standard NATO Agreements (STANAG) and Allied Medical Publications (AMEDPs) to include, but not limited to:
    - 2.1.1.1. STANAG 2048 / AMEDP 3 (B) - Chemical Methods of Insects and Rodent Control, January 2006
  - 2.1.2. United States Armed Forces Pest Management Board (AFPMB) Technical Guides (TG) to include, but not limited to:
    - 2.1.2.1. TG 29, Integrated Pest Management (IPM) In and Around Buildings, August 2009, and
    - 2.1.2.2. TG 37, Guidelines for Reducing Feral/Stray Cat Populations on Military Installations in the United States, January 1996.
  - 2.1.3. HQ ISAF Standard Operating Procedures (SOP)
  - 2.1.4. RC(S) SOPs
  - 2.1.5. KAF SOPs
  - 2.1.6. Material Safety Data Sheets (MSDS)
  - 2.1.7. Original Equipment Manufacturer (OEM) Technical and Service Manuals
  - 2.1.8. Islamic Republic of Afghanistan Legislation

- 2.2. Contracted support shall conform to guidance in the above-referenced standards but is not limited to these directives.
- 2.3. It is to be noted that the chemical control identified by each host nation in the STANAG may not represent the most up-to-date listing of approved chemicals and methods. The Contractor shall respect additional standards that participating nations or groups of nations may have which could affect Pest Control operations within their lines and facilities. Such standards may include:
  - 2.3.1. Listings of approved chemicals and target pests,
  - 2.3.2. Certification and training requirements,
  - 2.3.3. Approval authorities and requirements,
  - 2.3.4. Reporting requirements,
  - 2.3.5. Integrated Pest Management (IPM) requirements,
  - 2.3.6. Notification requirements, and
  - 2.3.7. Treatment validation requirements.

### **3. Command and Control**

- 3.1. As detailed in the SOW Main Body and, additionally, as identified within this Annex.
- 3.2. Overall Control Authority is delegated to the Military Commander of Kandahar Airfield (COMKAF).
- 3.3. The Contractor is responsible to COMKAF, through NAMSA, for all operational aspects while providing services at KAF.
- 3.4. NAMSA is the contracting authority and shall provide contract oversight and execution responsibility.
- 3.5. Daily operational control authority for Pest Control Services resides with COMKAF Medical Advisor (MEDAD) reporting to COMKAF.
- 3.6. Unless otherwise specified all contracted services specified in this Annex to the Main Body SOW will be performed in coordination with and under the direction of COMKAF MEDAD, NAMSA and other authorities as directed by NAMSA.

- 3.6.1. In the absence of the primary COMKAF POCs established within this Annex the authority shall reside with alternative COMKAF-designated representatives as detailed in the Main Body SOW.
- 3.7. Operational Authority is exercised by the On-Scene-Commander during actual emergency response.
- 3.8. Situational control and authority shall reside with the Senior Contractor Pest Control Authority on-scene prior to arrival of the military On-Scene-Commander.

#### **4. Planning Factors, Constraints**

- 4.1. Kandahar Airfield (International Code allocation OAKN) currently encompasses an area of approximately 16 square kilometres.
- 4.1.1. The KAF perimeter fence-line encompasses a distance of approximately 19.5 km (Deep South included),
- 4.2. Facilities and infrastructure may be of a military, civilian or mixed-use nature / type and purpose / function.
- 4.3. Significant multi-national military and civilian infrastructure construction and expansion projects are ongoing at KAF. In addition, the total real estate footprint of KAF is expanding.
- 4.4. The Contractor shall be prepared to alter Pest Control services and routines in order to prevent disruption of various events (e.g. Ramp Ceremonies).
- 4.5. The current KAF APOD Pest Control Services facility configuration is:
- 4.5.1. One Pest Control office and workshop located on All American Blvd adjacent to the Pooh Pond and Sewage Treatment Plant.
- 4.6. The Contractor shall establish emergency support services in such a manner as to provide a recall capability to extend support in response to crisis.
- 4.7. The Contractor shall define standard day-to-day capabilities in number of events supportable, teams dispatched, etc. and ability, conditions, and terms for expanding services in response to catastrophic events.
- 4.8. The Contractor should take into consideration the effects of the harsh climatic conditions at KAF have on the Contractor's areas of responsibility. Additional and / or more frequent maintenance may be required to keep areas and equipment in a serviceable and fully operational state.
- 4.9. The Contractor shall ensure that pest management processes and activities within given lines and facilities are acceptable to occupying host nations. The Food Contractor provides his own Pest Control services

within the Dining Facilities (DFACs), Food Storage Areas and Food Contractor Accommodation Areas. Otherwise, the Pest Control Contractor assumes full control of all pest control services KAF-wide.

- 4.10. As new materials and methods become available, it may become necessary to alter the technical specifications to accommodate such changes, such as those which would reduce reliance on pesticides, or use safer materials.
- 4.11. Within the context of this Annex to the SOW Main Body, the term “pest” shall include all organisms that adversely affect readiness, military operations, or the well-being of personnel and animals; attack or damage real property, supplies, equipment, or vegetation; or are otherwise undesirable.
  - 4.11.1. Arthropods (e.g. camel spiders),
  - 4.11.2. Mammals (e.g. feral cats and dogs),
  - 4.11.3. Birds,
  - 4.11.4. Rodents (e.g. rats and mice),
  - 4.11.5. Nematodes,
  - 4.11.6. Fungi,
  - 4.11.7. Bacteria,
  - 4.11.8. Viruses,
  - 4.11.9. Algae,
  - 4.11.10. Snails,
  - 4.11.11. Marine borers,
  - 4.11.12. Snakes (e.g. saw-scale vipers), and
  - 4.11.13. Other organisms as determined by COMKAF MEDFAD and NAMSA.
- 4.12. Within the context of this Annex to the SOW Main Body, the term “pesticide” shall include the following:
  - 4.12.1. Any substance or mixture of substances intended for preventing, destroying, repelling, or mitigating any pest, and any substance or mixture of substances intended for use as a plant regulator, defoliant, or desiccant.

#### Support Tiers

- 4.13. The Contractor shall provide a plan for tiered levels of Pest Control service requirements based on square kilometers (km<sup>2</sup>) and total population of KAF with the current requirement as well as projected expansion and contraction of these service requirements.
- 4.14. Each tier level shall be considered inclusive of all Pest Control requirements specified in this Annex.
- 4.15. The anticipated Support Tier required for Pest Control Services is:

Tier	km <sup>2</sup>	Population	Areas of Support
1	Up to 14	Up to 10,000	All TCN areas (minus areas of Afghan responsibility)
2	16	Up to 20,000	All KAF activities
3	16	Up to 35,000	All KAF activities
4	20	Up to 35,000	All KAF activities
5	25	Up to 35,000	All KAF activities
6	25	Up to 50,000	All KAF activities

**Notes:**

For bidding purposes the Contractor shall develop and provide number of personnel and equipment needed to support Tier levels. The Tiers above will be considered guidelines and are necessary to establish a level and equitable basis by which each Contractor will provide their Technical Proposals. However, Contractors are also expected to make improvements / recommendations of how to most effectively establish support Tiers for Pest Control Services.

## 5. Description of the Services Required

### 5.1. Pest Control Services

#### General

- 5.1.1. As detailed in the SOW Main Body and, additionally, as identified within this Annex.
- 5.1.2. The Contractor shall furnish all labour, management, supervision, tools, materials, equipment and transportation necessary for the provision of Pest Control Services on a routine and unscheduled / on-call basis. These services shall include, but are not limited to:
- 5.1.2.1. The implementation of Integrated Pest Management (IPM) techniques,



- 5.1.2.2. The development of a Pest Control Plan,
- 5.1.2.3. Performance of Pest Control and Treatment Services, and
- 5.1.2.4. The maintenance of equipment.
- 5.1.3. The Contractor shall ensure that Pest Control Services include the following process elements:
  - 5.1.3.1. Approval procedure for pest control products, equipment and application,
  - 5.1.3.2. Notification (prior to application) procedure,
  - 5.1.3.3. Certification / training requirements (for technicians / applicators),
  - 5.1.3.4. Record keeping requirements / reporting procedures, and
  - 5.1.3.5. Timeliness and response standards.
- 5.2. **Integrated Pest Management (IPM)**
  - 5.2.1. The Contractor shall establish and maintain Integrated Pest Management (IPM) for KAF. The Contractor will ensure that IPM principles are properly implemented in order to:
    - 5.2.1.1. Minimizes harm to human health and the environment,
    - 5.2.1.2. Reduce the need for pesticides,
    - 5.2.1.3. Reduce pest resistance, and
    - 5.2.1.4. Minimize pesticide waste.
  - 5.2.2. The Contractor shall ensure these objectives are achieved in order to prevent pests and disease vectors from causing damage to operations, people, property, material, or the environment. This will be achieved through effective and continuous:
    - 5.2.2.1. Pre and post treatment monitoring,
    - 5.2.2.2. Response thresholds,
    - 5.2.2.3. Application of non-chemical means and methods, where applicable,
    - 5.2.2.4. Education,
    - 5.2.2.5. Record-keeping, data collection and dissemination, and

5.2.2.6. Communication.

5.2.3. The Contractor shall manage pest damages by the most economical means, and with the least possible hazard to people, property, and the environment. IPM uses targeted, sustainable (effective, economical, environmentally sound) methods including:

5.2.3.1. Habitat, modification,

5.2.3.2. Biological control,

5.2.3.3. Genetic control,

5.2.3.4. Cultural control,

5.2.3.5. Mechanical control,

5.2.3.6. Physical control,

5.2.3.7. Regulatory control, and

5.2.3.8. Where necessary, the judicious use of least-hazardous pesticides.

5.3. **Pest Control Plan**

5.3.1. The Contractor shall develop a Pest Control Plan which will include, at a minimum, the following:

5.3.1.1. Material and Equipment

The Contractor shall provide current labels and Material Safety Data Sheets (MSDS) for all pesticides to be used, lists of pesticide application equipment, trapping devices, pest monitoring and detection equipment, and any other pest control devices or equipment that may be used to provide services.

5.3.1.2. Monitoring and Detection

The Contractor shall describe methods and procedures as to how to identify pest hiding places and access, to assess pest population levels, and to describe appropriate methods to be applied to adequately suppress pests.

5.3.1.3. Service Schedule

The Contractor shall provide complete service schedules which defines the frequencies of Contractor's routine pest control service visits to buildings or sites and estimated duration of each visit.

5.3.1.4. Improvement of Pest Control Efforts

The Contractor shall provide recommendations for structural and procedural modifications to facilitate or improve pest control efforts.

5.3.1.5. Certificate or Licenses

The Contractor shall provide copies of certificates or licenses for every employee who will be performing services.

5.3.1.6. Safety and Health

The Contractor shall describe the safety precautions to be applied. The Contractor shall determine and provide the protective clothing, equipment and devices required for the safe performance of pest control services.

5.4. **Pest Treatment Services**

5.4.1. The Contractor shall provide Pest Treatment Services to include, but not limited to:

5.4.1.1. The regular inspection of all KAF facilities and grounds for pests and animals,

5.4.1.2. Pest Treatment for insects, mammals, reptiles and birds, to include:

5.4.1.2.1. Control of larval and adult stage for all pests,

5.4.1.2.2. Structural pest control, and

5.4.1.2.3. Filth insect control.

5.4.1.3. Animal Control for both non-rabid and suspected rabid animals,

5.4.1.4. Disposal of carcasses,

5.4.1.5. Frequency of services,

5.4.1.6. Proper application of pesticides.

- 5.4.2. The Contractor shall take proactive, as well as reactive, steps for pest and animal control. The Contractor shall ensure that pest management processes and activities within given lines and facilities are acceptable to occupying Nations / Tenants.
- 5.4.3. The Contractor shall, at a minimum, provide, each time services are rendered, the following:
- 5.4.3.1. A complete inspection of the site where Pest Treatment Services are to be performed,
  - 5.4.3.2. The identification of pests, visible pest damage, and any potential for pest infestation shall be identified,
  - 5.4.3.3. The determination of the extent of the pest problem, and
  - 5.4.3.4. The provision of corrective action, as appropriate, to control, prevent, or otherwise mitigate pests. The Contractor shall use non-chemical techniques as the primary method of control.
- 5.4.4. The Contractor shall ensure that Pest Treatment Service priority will be given to activities that are directly protective of human health, followed by activities that protect operationally critical equipment and supplies.
- 5.4.5. The Contractor shall conduct regular mosquito treatment during appropriate seasonal periods and time intervals as directed by COMKAF MEDAD and NAMSA.
- 5.4.6. The Contractor shall ensure that all mosquito treatment activities are properly coordinated with affected areas and residents.

#### **Animal Control**

##### **5.4.7. Control of Non-Rabid Animals**

- 5.4.7.1. The Contractor shall provide pest control services for the removal from the installation of wild and feral animals. The Contractor shall use cage-type live traps or other techniques that do not harm the captured animal. Leg-hold steel traps shall not be used.
- 5.4.7.2. All animals not posing a threat to the installation shall be returned to the wild.

##### **5.4.8. Control of Animals Suspected of Being Rabid**

- 5.4.8.1. The Contractor shall capture animals suspected of having rabies, because of physical or behavioral characteristics, on an emergency basis. Such animals shall be

euthanized by the COMKAF MEDAD-authorized Veterinarian within twelve hours of capture.

#### **Disposal of Carcasses**

- 5.4.9. The Contractor shall remove all dead or dying rodents or other animals from the installation.
- 5.4.10. When noxious odours indicate the presence of a dead rodent or other animal, the Contractor shall locate and remove carcass. If a carcass is located in an inaccessible area, the Contractor shall apply an effective deodorizer until such time as the carcass can be effectively removed for disposal.
- 5.4.11. All carcasses shall be placed and transported in securely tied, heavy-duty bags (1.4mm thickness or greater).
- 5.4.12. The Contractor shall dispose of all euthanized animals and carcasses in an appropriate incinerator.
- 5.4.13. The Contractor shall return the remains / ashes of military working dogs to home unit / representatives for ceremonial purposes.

#### **Frequency of Services**

##### **5.4.14. Scheduled Pest Control Services**

The Contractor shall provide pest control services on a scheduled basis. These services include, but not limited to the control of cockroaches, mosquito, sandflies, ants, silverfish, spiders, mice, rats. Services schedule shall identify locations and frequency and proposed level of control for services. Service frequencies shall be increased by the Contractor, if necessary, to obtain and maintain the control levels specified. Perform follow up inspections and, if necessary, repeat a measure until the acceptable level of control is achieved.

##### **5.4.15. Unscheduled Pest Control Services**

The Contractor shall provide pest control services on a service call basis in buildings and areas of buildings not covered by scheduled pest control services, around the exterior of buildings, and in adjacent exterior areas for the control of arthropods, rodents, and other crawling and flying pests. Standard industry pest control practices shall be used to treat the area(s) specified in the call, perform follow-up inspections, and, if needed, retreat a measure until the acceptable level of control is achieved.

##### **5.4.16. Requests for Special Services**

On occasion, COMKAF MEDAD, National Medical Staff or NAMSA may request that the Contractor performs corrective, special, or emergency services that are beyond the routine service requests.

5.4.17. Response Times

In all cases the Contractor shall respond within three hours after receipt of request for Pest Control Services.

**Application of Pesticides**

5.4.18. When applying pesticides, the Contractor shall consider:

- 5.4.18.1. Prior notification of pesticide application,
- 5.4.18.2. Employment of the most specific pesticide and the least hazardous material, most precise application technique, and minimum quantity of pesticide necessary to achieve control,
- 5.4.18.3. The maximum percentage and application rate specified on the label for subterranean termite control,
- 5.4.18.4. Off-target impact from drift, runoff, groundwater contamination and/or spills,
- 5.4.18.5. Development of pesticide resistance in target organisms, and
- 5.4.18.6. Disposal of pesticide waste.

5.4.19. The Contractor shall, as a means of minimizing the potential for pesticide resistance:

- 5.4.19.1. Exhaust non-chemical controls (including sanitation, pest avoidance, use of physical barriers, and pest source reduction) prior to applying pesticides,
- 5.4.19.2. Avoid continuous use of a single pesticide class,
- 5.4.19.3. Consider what local agricultural pesticides are in use,
- 5.4.19.4. Use pesticides that have a short residual life,
- 5.4.19.5. Use compatible pesticide mixtures, and
- 5.4.19.6. When possible, use bio-pesticides (e.g. mosquito control using *Bacillus thuringiensis* var. *israelensis*).

5.4.20. The Contractor shall evaluate the effectiveness of the service provided and the corrective action taken until the specified levels of control are achieved.

5.4.21. All pesticides used by the Contractor shall be registered with and approved by the applicable national authorities or the designated KAF Medical Services for the use intended. Approvals may be limited to specific pests/locations. Any proposed changes in approved pesticide usage shall be submitted to the authorities as above for approval at least five working days in advance of the anticipated use.

5.4.22. All pesticide usage shall be in strict conformance with label directions. The Contractor shall maintain a label book of pesticides used, and have it readily available for the designated Medical Services' inspection at all times.

5.4.23. As new materials and methods become available, it may become necessary to alter the technical specifications to accommodate such changes, such as those which would reduce reliance on pesticides, or use safer materials. The Contractor shall recommend specification changes when:

5.4.23.1. Newer, safer, and more effective methods become available,

5.4.23.2. More selective pesticides become available, and

5.4.23.3. Less toxic and less persistent pesticides become available.

5.4.24. Disposal of Pesticides

5.4.24.1. All pesticides, rinse water, and containers shall be disposed of in accordance with label directions. Pesticides, rinse water, and containers shall be transferred to the NATO HAZMAT facility located on the installation.

5.4.24.2. Pesticide spills shall be cleaned, decontaminated, and if not designated as HAZMAT will be disposed of as required by the product's approved label requirements.

5.4.24.3. All pesticides, pesticide spill residues, and other pesticide contaminated pest management material designated as solid waste or HAZMAT should be placed for disposal in sealed containers. The NATO HAZMAT authorities will provide the services.

5.4.25. Storage of Pesticides

5.4.25.1. Pesticides shall be stored properly labelled in approved containers to minimize leakage.

5.4.25.2. The storage areas shall be designated and separated from other work areas

5.4.25.3. Entrances to the storage area shall be posted as pesticide storage area, and locked when not in use.

## 5.5. **Maintenance of Equipment**

5.5.1. The Contractor shall develop Preventive Maintenance Plans (PMP) for applicable services on the equipment, detailing time intervals, material and labor requirements etc.

5.5.2. The Contractor shall apply corrective maintenance without undue delays by repairing the defective equipment and restore it to full operational readiness. If the equipment cannot be repaired for technical reasons the Contractor is to replace the equipment.

5.5.3. The Contractor will not allow failure of equipment due to lack of maintenance.

5.5.4. The Contractor shall furnish all parts and materials; provide repair and maintenance as necessary to keep all equipment in good operating condition, and take appropriate action regarding the following:

5.5.4.1. All tanks, hoses, pumps, control valves, and gauges shall be free of visible deterioration, shall not leak, and shall operate at the manufacturer's recommended rates and pressures.

5.5.4.2. Screens, strainers, and filters shall be used and maintained in accordance with the pump, sprayer, and nozzle manufacturer's instructions.

5.5.4.3. Spray nozzles shall deliver spray patterns as specified by the nozzle.

5.5.4.4. Ultra-Low Volume (ULV) equipment shall be calibrated to assure proper flow rate and droplet size of pesticide as required by the label. ULV equipment shall be calibrated, including droplet size analysis, prior to initiation of the contract and thereafter every 50 hours of use (or per manufacturer's recommendations), or when the machine is repaired. Calibration and droplet analysis reports shall be maintained on file.



## **6. Schedules, Milestones and Operating Hours**

- 6.1. As detailed in the SOW Main Body and, additionally, as identified within this Appendix.
- 6.2. The Contractor shall provide Pest Control Services during the KAF core operating hours of 08:00 – 20:00 Monday through Saturday and 13:30 – 20:00 on Sunday.
- 6.3. The Contractor shall provide an after-hours Emergency Pest Control Reception and 'Call-Out' capability.
- 6.4. All Dispatch and On-Call Pest Control Services shall be provided 24 / 7.
- 6.5. The Contractor shall establish a recall capability to expand basic support to an increased crisis support level.

## **7. Contractor Human Resources Required and Qualifications, Language Skills**

- 7.1. As detailed in the SOW Main Body and additionally as identified within this Appendix.
- 7.2. The Contractor shall provide an adequate number of properly trained and qualified personnel for each area of maintenance and support responsibilities.
- 7.3. The associated skills required for KAF Pest Control Services includes, but is not limited to:
  - 7.3.1. Pest Control Manager, and
  - 7.3.2. Pest Control Technicians and Applicators.
- 7.4. An out-of-theatre support capability will exist when the personnel expertise required to fulfil a contractual obligation exceeds that available in-theatre.
- 7.5. All persons performing pest control operations are to be certified in accordance with relevant North American (United States and Canada) and European Union standards.
- 7.6. The Contractor shall be responsible for continuing development training, evaluation and license endorsement, in all control disciplines for all employees.
- 7.7. All Contractor Staff must be mentally and physically fit and able to fulfil the service requirements described in this Annex.
- 7.8. All personnel shall be fully familiar with the KAF and AOS layout as well as specific Operating Procedures (OP) in effect for each area.

- 7.9. The Contractor shall be responsible for obtaining all required security clearances for personnel and validating individual staff clearance status with NAMSAs prior to personnel mobilization.

7.9.1. Contractor personnel requiring access to and / or knowledgeable of contingency and crisis action plans shall have a minimum of 'NATO SECRET' Personal Security Clearance as issued by their National Security Authorities based on the duty position to which the individual will be assigned. No waiver to this requirement shall be granted.

7.9.2. The Contractor shall provide advance written proof of the ability to assign fully cleared personnel prior to deployment to KAF. Failure to provide such a clearance for contracted personnel will result in non-allowance to commence work until that time when they can provide an appropriate security clearance. At no time is NATO to be held responsible for the provision of such a Personnel Security Clearance for Contractor personnel.

7.9.3. All other personnel shall be cleared and vetted in accordance with KAF procedures.

7.10. Language Requirements

7.10.1. The Contractor shall ensure that, as an absolute minimum, all of its personnel assigned to customer service areas are able to speak and understand English to the NATO 2221 standard IAW STANAG 6001.

7.10.2. Personnel working in a capacity that requires reading, dispatching personnel, communicating with other airfield agencies, data inputs, or writing shall be fluent in English to the NATO 3333 standard.

7.10.3. All Managerial and Supervisory staff shall be fluent in English to a minimum level of NATO 4444 standard.

7.10.4. Personnel that may serve as On-Scene-Authority or Supervisors shall be fluent in English to a minimum level of NATO 3321 standard.

<b>8. NATO/NAMSA Furnished Infrastructure and Equipment, Tools and Provisioning of Supplies</b>
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- 8.1. As detailed in Attachment A. "NATO-Furnished Equipment (NFE)" of this Annex.

- 8.2. Any chemicals used in the performance of the contracted services specified in this Annex to the Main Body SOW will be coordinated and approved by COMKAF MEDAD, NAMSAs and other authorities, as directed.

## **9. Contractor Furnished Infrastructure and Equipment, Tools and Provisioning of Supplies**

- 9.1. As detailed in the SOW Main Body and additionally as identified within this Annex.
- 9.2. The Contractor shall provide and maintain all tools, test and support equipment and the technical documentation, as required, for all services specified in this Annex. All hand and power tools, climbing and lifting equipment, Personal Protective Equipment (PPE) and clothing and equipment as well as measurement and test equipment will be kept in a safe and serviceable condition, calibrated and technically inspected, as recommended by the OEM.
- 9.3. The Contractor shall maintain all medical supplies, items required for administrative support and items required for user-level maintenance of facilities.
- 9.4. The Contractor shall assume the existing NATO-Furnished Fleet, equipment, tools and supplies listed in Attachment A to this Annex. Comply with procedures listed in the SOW main body.
- 9.5. The Contractor shall assume the existing NATO-Furnished Infrastructure listed in Attachment B to this Annex. Furthermore, the Contractor shall comply with the procedures listed in the SOW Main Body.
- 9.6. The Contractor shall establish and maintain a robust Pest Control supply account to provide all Pest Control supplies and support required for performance of this contract.
- 9.7. The Contractor shall be responsible for the maintenance and provision of spare parts / consumable items for all Pest Control requirements. The Contractor shall maintain 30 days of supply of expendable items, as well as a supply of other components / items for which the attrition rate dictates. The Contractor shall identify all OEMs of equipment and ensure that pertinent technical manuals and supporting documentation is on-hand. The Contractor shall also identify suppliers of replacement parts / consumables, etc.

## **10. CIS Requirements**

- 10.1. As detailed in the SOW Main Body and additionally as identified within this Annex.
- 10.2. The Contractor shall, as a minimum equip and maintain the following:
  - 10.2.1. A Pest Control Work Order Management System.

10.2.2. Mobile radios, as required, for AOS Pest Control crews to communicate with ATM Authorities, Flightline Security and COMKAF agencies. These radios must be crash net compatible and operating on approved KAF frequencies.

10.3. NAMSA / NATO shall provide the Pest Control Office with lines to connect to the Mission Secret network.

## **11. Security and Safety Requirements**

11.1. As detailed in the SOW Main Body.

## **12. Environmental Requirements**

12.1. As detailed in the SOW Main Body and additionally as identified within this Annex.

12.2. Additionally, the Contractor shall ensure that any chemicals used in the performance of the contracted services specified in this Annex to the Main Body SOW will be coordinated and approved by COMKAF MEDAD, NAMSA and other authorities, as directed, prior to their use.

## **13. Data and Reports**

13.1. As detailed in the SOW Main Body and additionally as identified within this Annex.

13.2. The Contractor shall provide NAMSA and COMKAF MEDAD with weekly, monthly and annual activity reports and statistics to depict performance, actions taken, trouble areas, issues requiring command guidance and trends in Pest Control.

13.3. The Contractor shall provide regular surveys, statistics and mapping of pest captures migration and areas of concentration (e.g. viper nests and capture areas).

13.4. Provide COMKAF Staff with immediate feedback on detected health and safety issues and accident response.

13.5. The Contractor shall report in writing to NAMSA any evidence of pests or conditions conducive to pest infestation at the time such condition is first noticed.

13.6. The Contractor shall prepare, submit, and maintain records and reports.

13.7. The Contractor shall attend meetings as requested by COMKAF MEDAD and NAMSA.

- 13.8. The Contractor shall manage the total work effort associated with the services required herein. Such management includes, but is not limited to, planning, scheduling, cost accounting, report preparation, establishing and maintaining records, and quality control. The Contractor shall provide adequate staff with the necessary management expertise to assure the performance of the work required. The Contractor will only apply proper procedures and techniques he is fully acquainted with while conducting pest control services.
- 13.9. The Contractor shall implement all necessary work control procedures to ensure fully adequate and timely completion of work requirements, as well as to permit tracking of work in progress. The Contractor shall plan and schedule work to assure material, labour, and equipment are available to complete work requirements with regard to the established time limits and quality standards.

#### **14. Quality Assurance and Performance Measurement**

- 14.1. As detailed in the SOW Main Body and this Annex.
- 14.2. The Contractor shall warrant his services against bad workmanship and materials in accordance with the contract schedule and requirements.

#### **15. Mobilisation / Demobilisation**

- 15.1. As detailed in the SOW Main Body and additionally as detailed below.
- 15.2. Planning factors for mobilisation milestone development include but are not limited to:
- 15.2.1. Management deployment and delivery of required plans.
  - 15.2.2. Facilities development and or construction requirements completed.
  - 15.2.3. Phase I. Interim Operating Capability (IOC): Personnel in place providing Pest Control capability through use of NFE.
  - 15.2.4. Phase II. IOC: Delivery of additional Pest Control equipment to fully support all contracted requirements.
  - 15.2.5. Phase III. IOC: Full deployment of Pest Control personnel and equipment to adequately support the contracted tier support level.
  - 15.2.6. Full Operation Capability (FOC): Declaration of all services fully deployed and operational to support full contracted capability.

15.2.7. Additional milestones may be established for Support Tier expansion as additional facilities are constructed.

15.3. The above planning factors are not listed in a direct order of precedence. The Contractor shall include these planning factors in the mobility plan and provide projected minimum timelines for successful implementation of these mobilisation stages.

## **16. Templates and Forms**

16.1 As detailed in the SOW Main Body and this Annex.

### **KAF Pest Control Services Attachments**

#### **Attachment A. NATO-Furnished Equipment (NFE) List**

Posted in Section 08 RFP Exhibit I Part 3 – NFE & NFI APOD FR – v29APR10

#### **Attachment B. NATO-Furnished Infrastructure (NFI) List**

Posted in Section 08 RFP Exhibit I Part 3 – NFE & NFI APOD FR – v29APR10